

Online Privacy Policy Agreement

Effective Date: June 18, 2024

Welcome to Zymosense Inc. (“**we**,” “**our**,” or “**us**”). This privacy policy (“**policy**”) outlines how we collect and use personal information from visitors to our website and users of our online services.

We reserve the right to update this policy or make changes to it at any time, so please check back periodically for changes. If we plan to make significant changes in how we use your personal information, we will notify you by email and give you the opportunity to consent to the changes before they take effect.

Our policy does not apply to websites that we do not own or control, or to individuals not employed or managed by us. Therefore, before providing any personal information to any site we have linked, we recommend reviewing their privacy policy.

Specifically, this policy will inform you of the following:

1. What personally identifiable information is collected through our website from you
2. Why we collect personal data and the legal basis for collection
3. How we use collected information and with whom it may be shared
4. What choices are available to you regarding the use of your data
5. The security procedures are in place to protect the misuse of your information

1. Information We Collect

It is always up to you to disclose personally identifiable information to us, although if you elect not to do so, we do reserve the right not to register you as a user or provide you with any of our products or services. This website collects types of information such as:

- a. Voluntarily provided information that may include your name, address, email, billing and/or credit card information etc. which may be used when your purchase our products and/or services
- b. Information that is automatically collected when you visit our website, which may include cookies, third party tracking technologies and server logs.

When you visit the site, we use cookies and other similar technologies to store your preference, and we may use them to alert you to new areas that might be of interest to you and to record past activity on our site to help us provide a better service. We also may use these technologies to store your country selection so, when you revisit our site, it will recognize your country. You may need to enable cookies and other similar technologies in your browser settings to use our site. If you choose not to accept cookies, your experience on our site may be diminished.

Cookies and similar technologies are generally stored for 1-2 years after your last visit to a website.

Please be assured that we will only collect personal information that you knowingly and willingly provide to us through our email info@zymosense.com or our submission forums. The intent of this site is only to use personal information solely for the purpose that it was requested, and any additional uses specifically provided on this policy.

2. We Collect Personal Data When You Complete Our Online Forms

A majority of our website may be accessed without you having to fill out an online collection form.

The sections of our website that require you to register or complete forms so that we can provide you with services or items you request; for instance, online purchasing, online quote requests, and contact us. Information that you provide on our forms may include but is not limited to your name, your company's name, address, phone number, fax number, email address, and your interests in our products or services. If you choose to order or inquire about our products or services you will need to fully register and create an account, and you will also need to provide payment information. Zymosense Inc. does not collect any sensitive data such as health-related information from our clients/customers or partners. Collection of personal data when you complete our registration or other data collection forms on our site are subject to this privacy policy.

3. Why We Collect Information and For How Long

Purposes of Data Collection

We collect your data for the following reasons:

- To understand your needs: to better understand your requirements and provide the services you request.
- To improve our content, services, and products: fulfilling our legitimate interest in enhancing the quality of our offerings.
- To send promotional emails: with your consent, we may send you relevant promotional emails about new products or services.
- To conduct surveys and market research: with your consent, we may contact you to participate in surveys or other market research activities.
- To customize our website: adapting our website based on your online behavior and preferences.

Data Retention

Any data we collect from you will only be stored as long as necessary or relevant. This retention period is determined by:

- The duration for which your personal information remains relevant.
- The time needed to demonstrate fulfillment of our duties and obligations.
- Any applicable limitation periods for making claims.
- Legal or regulatory retention requirements.
- The terms of our contract with you, your consent, and our legitimate interests as described in this policy.

4. How The Information Collected May Be Used

Zyмосense does not currently and will not in the future sell, rent or lease any of our customer lists and/or names to any third parties.

We may collect and may make use of personal information provided to us to assist in the operation of our website and ensure delivery of our services and content you need and/or request. We may find it necessary to use personally identifiable information as a means to keep you informed about other possible products and/or services that may be available to you.

We also may use this information to contact you with regards to completing surveys and/or questionnaires relating to your opinion of our current or potential future services and products that may be offered.

a. Categories of Recipients to which Your Personal Data May Be Transmitted

Your personal data is held in confidence and will never be provided to any organization outside of Zyмосense Inc. except as noted in this privacy policy.

Personal data may be provided to third parties specifically in connection with fulfilling or processing your specific requests. An example of this case scenario would be if you purchase our products on our website using a credit card, then we would contact the credit card company or its third-party service provider to process the order, and we will use a third-party shipping company to ship your order. To enhance your security, your credit card number should be encrypted as it is transferred over the internet onto our site.

5. Disclosure of Information

Zyмосense will not use or disclose the information you provide, except under the following circumstances:

- **To Provide Ordered Services or Products:** Information may be used as necessary to fulfill your orders.
- **In Accordance with this Policy or Your Consent:** Information may be used in ways described in this policy or as otherwise agreed upon by you.
- **Aggregate Information:** Your information may be combined with other data in a manner that does not personally identify you.
- **Legal Requirements:** Information may be disclosed as required by law, subpoena, or search warrant.
- **To External Auditors:** Information may be shared with auditors who agree to maintain confidentiality.
- **Enforcement of Terms and Conditions:** Information may be used to enforce our terms and conditions.
- **Protection of Rights and Property:** Information may be used to protect the rights and property of Zyмосense Inc.

6. Non-Marketing Purposes

At Zyмосense, we value your privacy. While we respect your preferences, we reserve the right to contact you when necessary for non-marketing reasons. These may include notifying you about bug alerts, security breaches, account-related issues, or updates to Zyмосense products and services. In certain situations, we may utilize our website or other public platforms to issue notifications.

7. Children

Our website is intended for individuals aged 18 and older. If we inadvertently collect information from anyone under the age of 18, we will promptly take steps to delete it from our database or obtain verifiable parental consent for its use and storage. We do not knowingly solicit or collect personal information from minors, nor do we market our products or services to them. Users under the age of 18 must obtain parental or guardian permission before using our website.

8. Notice to European Union Users

Zyмосense operations are located in the United States. If you provide information to us, the information will be transferred out of the European Union and sent to the United States. The adequacy decision on the EU-US privacy has been operational since August 1, 2016. This framework protects the fundamental rights of anyone in the EU whose personal data is transferred to the United States for commercial purposes. It also allows the free transfer of data

to companies that are certified in the US under the privacy shield. By providing personal information to us, you are consenting to its storage and use as described in this policy.

9. Security

At Zymosense, we prioritize the security of your information. We employ strict measures to safeguard your data both online and offline. When you submit sensitive information through our website, it is encrypted and securely transmitted to us.

Online, we use encryption to protect your sensitive information during transmission. Offline, access to personally identifiable information is restricted to employees who require it to perform specific duties, such as billing or customer service. The computers and servers storing this information are maintained in a secure environment to prevent loss, misuse, unauthorized access, disclosure, or alteration of your personal data.

10. Acceptance of Terms

By using our website, you agree to abide by our terms, conditions, and privacy policy. If you do not agree with these terms, conditions, and policies, please refrain from using our site. Furthermore, continuing to use our website after any updates or changes to our terms and conditions have been posted indicates your acceptance of those changes.

11. Contact Us

If you have any questions or concerns regarding our privacy policy agreement related to our website, feel free to contact us through the following email or mailing address.

Email: info@zymosense.com

Mailing Address:

Zymosense Inc.
2233 McKinley Ct.
Ames, IA 50010